**AccessPoint** by Realizer

# Hosted AccessPoint: buying brief

What it is, what it costs, how to pay and where the data lives, on one page.

Vendor: Realizer Services Inc. · Prices as of November 2026 · Current prices: realizer.io/pricing

## What it is

AccessPoint runs an organization's access-to-information and privacy work in one place: requests and their statutory deadlines, redaction, privacy impact assessments, breaches and complaints. Your jurisdiction's deadlines, exemptions and letters come preloaded as a starting point, built from public information about the legislation, not legal advice. **Hosted AccessPoint** is the edition Realizer runs for you in Microsoft Azure: people sign in with a Microsoft account, and there is nothing to install or maintain.

## Plans and prices

| Plan | Price (CAD or USD) | What it includes |
|---|---|---|
| **Free** | **Free** | 5 requests and 5 assessments a year; Every request you receive is recorded; Lab mode to practise on training cases; 2 GB of storage; No card |
| **Essentials** | **$790** a year<br>or $79 a month | 10 requests and 1 assessment a month — 150 and 15 a year on annual; Complaints and appeals, fees and privacy breaches; PIAs, DPIAs, AIAs and threat-risk assessments; Unused allowance kept for 12 months; 100 GB of storage, any add-on |
| **Professional** | **$2,490** a year<br>or $249 a month | 40 requests and 10 assessments or audits a month — 600 and 150 a year on annual; Everything in Essentials, plus audits and the risks register; The privacy program: vendors, systems, the record of processing, controls, commitments and program reports; 100 GB of storage, any add-on |
| **Enterprise** | from **$6,990** a year<br>Annual contract | Unlimited requests and assessments (fair use); Priced by the people you serve; Your own database or region as add-ons; Annual contract and a named contact |

**Users are unlimited on every plan**: people are never what you pay for. The same numbers in Canadian and US dollars (the billing country sets the currency); euro and pound prices are on the pricing page. Add-ons on a paid plan, from $19 a month each: AI Assist, Public portal, Media, AccessPoint Learning, OCR, Extra storage.

## The trial

30 days free on your jurisdiction's pack, with no card. It never turns into a paid subscription by itself. An Administrator can extend it once by 30 days while a purchase order or a security review is pending. When it ends, the organization chooses a paid plan or carries on with Free, and its records stay.

## How to pay

By card at checkout, through Stripe: card details never reach Realizer. An annual plan can be paid by invoice instead, on request, payable within 30 days, and a written quote is available too. Enterprise is an annual contract, usually billed by invoice. Prices are plus applicable taxes.

## Where the data lives

In the data region chosen at sign-up, before anything is created, and it stays there. Today that region is Canada: Microsoft Azure Canada Central, with backups in Canada East. AI Assist, an add-on, is processed outside the region only if an Administrator allows it. Each organization's data is kept apart at every layer and encrypted in transit and at rest.

## For your review

Security and architecture
realizer.io/security#hosted

Data region and AI processing
realizer.io/hosted/data-residency

Privacy notice
realizer.io/privacy

How Realizer processes your data (section 14)
realizer.io/terms/hosted

Downloading your data and leaving (section 15)
realizer.io/terms/hosted

Accessibility conformance report (WCAG 2.2)
realizer.io/accessibility/conformance-report

## Questions

Write to support@realizer.io, or use realizer.io/support/contact. Realizer answers security questionnaires and written questions from your review.

Source: www.realizer.io/hosted/buying-brief · Running AccessPoint in your own Microsoft 365 and Azure instead? See the procurement pack: realizer.io/procurement